



## SERVICE TERMS AND CONDITIONS COVERING:

### WORKSHOP REPAIRS, MOT TESTS AND REMEDIAL WORK, MODIFICATIONS AND INSURANCE WORK TO MACHINES INCLUDING PARTS & ACCESSORIES, STORAGE AND COLLECTION PROCEDURES.

Established January 1st 1981 under the name of Andrew Wood sole proprietor. Trading as Woods Motorcycles of Abergele, A.D Wood and A.S Hardman, VAT No. 479 02 07 37.

Woods Motorcycles  
Units A1-A4 Peel Street  
Abergele  
Conwy  
LL22 7LA

Tel: 01745 822922  
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Covering any motorcycle or similar product brought in to Woods Motorcycles for any repair, MOT etc or evaluation, will be subject to the following terms and conditions.

#### Quotations and Estimates

We cannot and do not supply quotations – we can however (if requested) provide written estimates – which if during the course of a repair we find that the written estimate could possibly exceed the original estimated costs, we will always then endeavour to and try our hardest to contact you or leave a message for you to gain your permission to carry on with any further repairs.

If you are not available and if it is a matter of crucial safety we will under our terms and conditions, repair the motorcycles without your authority to a legal and safe standard as a matter of course. We will keep any parts for your inspection and keep any extra charges as reasonable as possible. If its not safety related we will await your authority to proceed, and stop work on the vehicle.

#### Work carried out

We will always undertake to follow the full manufacturers annual or mileage (whichever is sooner) based recommendations, **unless you inform us not to do so in writing on the job sheet, which you must sign for**. On very low mileage vehicles we may advise a different schedule as a cost effective solution to your requirements and enter any further recommendations in to the service book for future reference.

Head bearings, swing arm/rear hub bearings and fork maintenance are important even at low mileage and we can price their service requirements separately from general service costs if necessary.

If you choose not to follow our recommendations, e.g. tyre type & fitment/brake system work needed etc, and ignore safety related advised work, you will be asked to sign to say that you have had this pointed out on the job sheet.

#### Service & Labour costs

All our current prices (labour & parts) are available on our the website, these are only a rough guide (due to VAT and exchange rate fluctuations) and should not be taken as an estimate or quotation. Vehicle service charges are often dependent on the way in which the vehicle has been used and the care taken by the owner or previous owners.

Our present labour charge is £50 per hour, subject to VAT at the current rate. We charge you only the actual time we work on the vehicle so usually your bill will show fractions of the final hour.



## Storage

We can store your motorcycle if you are on holiday etc, but if a machine is not collected by a designated date and without prior consent by us, and left in our care/custody, a storage charge of £50 per week + VAT (including insurance) on a pro-rata basis will be added to the bill.

Under these terms and conditions, if you fail to pick up your motorcycle product and any parts (new or used) within 3 months of notification by ourselves, that the vehicle is ready for collection (whether repaired or not), we will have the right to cease the storage policy, and add £600 + VAT, further storage charges to your bill and sell the vehicle or parts via an auction site to the highest bidder.

After the vehicle has been sold (for retail or salvage as necessary) any surplus funds (minus our full costs) will be returned to you. If the sale price of the vehicle does not cover the costs you will still be liable for the outstanding monies. Any parts removed from a new or used machine when for example fitting accessories or aftermarket exhausts etc, will be stored free of charge for 3 months, after that period if we have not had notification of collection by the customer the title of the goods passes by the customer's non-intent to collect, back to Woods Motorcycles. We then have the right to: dispose of the parts by selling them on an auction site (the proceeds going to Woods Motorcycles); or disposing of them through scrap or salvage means. Any queries or complaints should be addressed to me, Andrew Wood, in writing to the address above, giving a contact phone number and the address at which you wish to be contacted. Fortunately in 99% of cases we never have to apply any conditions, but occasionally some customers don't help their own cause.

Our best wishes from Woods,

A handwritten signature in black ink, appearing to read "Andrew Wood". The signature is stylized with large, sweeping loops and a long horizontal stroke at the end.